



EVERGREEN LINE

SPECIAL ANNOUNCEMENT

Operations Update Regarding Offices Within China – March 16, 2020

March 16, 2020

Dear Valued Evergreen Customers:

Please be advised that Evergreen Line (Master International Shipping Agency China) offices within Dalian, Tianjin, Qingdao, Lianyungang, Shanghai, Ningbo, Nanjing, Chongqing, Suzhou, Hong Kong, Fuzhou, Xiamen, Shenzhen, Guangzhou, Zhongshan, Shantou and Zhanjiang are now operating with normal capabilities.

The office location within Wuhan, China continues to await local authority approval to reopen and will resume operations at that point.

Please be advised that port status within each of the ports listed above has returned to normal with the following exceptions:

- Tianjin: Normal operations with a trucking force shortage;
- Shanghai: Terminal and depot congestion continues but is improving;
- Chongqing: City is on lockdown.

The following details blank voyage service by departure week:

Trade	Week9	Week10	Week11	Week12
Trans-Pacific	PNW1, HTW, NUE, GME	PRX, NUE, CEN, SAX	NUE2, PRX, PVCS	HTW, PCC1
Asia-South America	ESA3, WSA3, WSA4	ESA, WSA2, WSA3	ESA3	
Asia-Europe	FAL1, CES, BEX, BEX2, NE7, FAL3	NE7, MD2	FAL1, CES	BEX2
Asia-APG, Red Sea, India Australia	AMA, FRS, CIX3, ASEA, CAT, AEF	AMA, APG, FRS, RES2, PMX, CIX2, FAX, ASA	FRS, AMA, FAX, AEF	ASA, APG, CMEX, KME, ASEA
Intra-Asia	KTP-N	CPH	KTP-N	KTP-N, CPH

In response to the dynamic coronavirus (COVID-19) situation, we would like to follow-up on our previous advisories and share some additional action we have taken to allow for even more flexibility for your shipments. In this regard, Evergreen Line global offices will follow the orders of local governments and implement our contingency plans whenever necessary. In order to keep vessel running smoothly, crews are required to remain onboard vessels when docked at high-risk locations. In addition, the health of each crew is monitored twice daily. To protect our customers, we are promoting e-services and allow our customer work on-line, it included i-B/L, i-Dispatch, GreenX etc. customers could take advantage on that.

We appreciate your cooperation during this viral outbreak and thank you for your support of Evergreen Line. Should you have any questions or concerns, please contact your local Evergreen office.