



EVERGREEN LINE

SPECIAL ANNOUNCEMENT

Novel Coronavirus Outbreak Update

February 04, 2020

Dear Valued Evergreen Customer,

In response to the 2019-nCoV novel coronavirus outbreak, Evergreen Line has also raised our infectious disease response alert to the highest level and activated a contingency plan. We affirm our strong commitment to all of our customers and government authorities that we will do whatever we can to ensure smooth operation of marine transportation service, and mitigate any possible impact to our customers' supply chain.

Customer and operation in China

Evergreen Line and Master International Shipping Agency Co., Ltd. will follow government regulation for our daily operation. We are providing "on-line" working environment to our staff. In order to smooth our customers' operations, we will also be adding a new e-commerce function into the Master International Shipping Agency Co., Ltd. website to avoid unnecessary traveling for shipping documents. Evergreen Line will offer additional container detention free time for our customers based on regulations by local government in China. Our sales representatives and customer service teams are in close contact with all affected customers to follow up on shipment status and possible alternative transportation plans.

On board crew protection plan

Evergreen Line is actively monitoring our crew's health and documenting their daily condition. We will isolate any sick crew in their own cabin for proper care and make necessary arrangement/replacement to ensure all on-board crew and staff are healthy. Evergreen Line will take all necessary actions and comply with any epidemic prevention regulation with all ports and countries. The crew of Evergreen's operating fleet are required to minimize exposure during the port stay time and rely on our local agents for supplies. For more information, please visit Master International Shipping Agency's official website (<https://www.master-agency.com.cn>).

Please contact your local Evergreen office with any questions or concerns you may have. A comprehensive contact list can be found by visiting <https://www.evergreen-shipping.us/egsweb/jsp/officelist.jsp>

We thank you for your understanding and continued support.

Sincerely,
Evergreen Shipping Agency (America) Corporation

Evergreen Shipping Agency (America) Corp.,
as Agent for: EVERGREEN LINE