



Evergreen Line Week 19 Customer Advisory

We are open to keep your products moving

We hope you, your family and your teams are healthy and safe. Together, we are facing a truly unprecedented situation, the goal coronavirus pandemic is affecting all of our families, our business and our way of life.

EVERGREEN GLOBAL OFFICES STATUS

EVERGREEN LINE
customer advisory week 19, 2020

Dalian	Tianjin	Qingdao	Lianyungang	Shanghai	Ningbo	Nanjing	Wuhan	Chongqing
NORMAL	NORMAL	NORMAL	NORMAL	NORMAL	NORMAL	NORMAL	NORMAL	NORMAL
Shenzhen	Suzhou	Hong Kong	Fuzhou	Xiamen	Guangzhou	Zhongshan	Shantou	Zhanjiang
NORMAL	NORMAL	NORMAL	NORMAL	NORMAL	NORMAL	NORMAL	NORMAL	NORMAL
Bremen	Düsseldorf	Frankfurt	Hamburg	Birmingham	Felixstowe	London	Glasgow	Manchester
PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE
Dublin	Rotterdam	Le Havre	Marseille	Paris	Antwerp	Warszawa	Gdynia	Helsinki
ABNORMAL-Page2	PARTIAL REMOTE MODE	ABNORMAL-Page2	ABNORMAL-Page2	ABNORMAL-Page2	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE
Klaipeda	Riga	Tallinn	Bilbao	Gijon	Vigo	Valencia	Barcelona	Genoa
PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	ABNORMAL-Page2
Trieste	Piraeus	Istanbul	Ashdod	Alexandria	Lisbon	Leixoes	Aarhus	Oslo
UNNORMAL-Page2	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE
Gothenburg	Vienna	Basel	Budapest	Prague	Moscow	Novorossiysk	St. Petersburg	New York
PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	ABNORMAL-Page2	ABNORMAL-Page2	PARTIAL REMOTE MODE	NORMAL
Los Angeles	Dallas	Vancouver	Panama	Costa Rico	Nicaragua	El Salvador	Honduras	Guatemala
NORMAL	NORMAL	NORMAL	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	NORMAL	NORMAL	PARTIAL REMOTE MODE	NORMAL
Mexico	Jamaica	Haiti	Dominican R.	Puerto Rico	Colombia	Ecuador	Venezuela	Peru
PARTIAL REMOTE MODE	NORMAL	NORMAL	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	NORMAL	PARTIAL REMOTE MODE
Brazil	Chile	Argentina	Uruguay	Bolivia	Paraguay	EMC HQ Taoyuan	Taiwan	Japan
MOSTLY REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	ABNORMAL-Page2	ABNORMAL-Page2	NORMAL	NORMAL	ABNORMAL-Page2
Korea	Philippines	Vietnam	Thailand	Cambodia	Myanmar	Malaysia	Singapore	Indonesia
PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	NORMAL	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE
Brunei	India	Bangladesh	Sri Lanka	Pakistan	Australia	UAE	Saudi Arabia	Kuwait
NORMAL	ABNORMAL-Page2	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	ABNORMAL-Page2	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE
Iraq	Bahrain	Qatar	Oman	Jorden	Ethiopia	Kenya	Uganda	Tanzania
ABNORMAL-Page2	NORMAL	ABNORMAL-Page2	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	NORMAL	PARTIAL REMOTE MODE	PARTIAL REMOTE MODE	NORMAL
Sokhna	South Africa							
PARTIAL REMOTE MODE	ABNORMAL-Page2							

EVERGREEN GLOBAL OFFICES STATUS - Abnormal Offices

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Office	Office Status	Operation Status	Country Updated
Dublin	Closed, change to remote mode	Normal	Further 3 weeks lock down in Ireland, so may not see the restriction starts to be lift slowly until the end of May. Most of shops, retailers won't fully open until mid of June or later.
Le Havre Marseille,	CSD manager on duty Closed, change to remote mode	Expecting delay due to manpower shortage FOS pilot reduces from 12 to 8, no pilotage between 23:00-05:00.	France's Prime Minister Edouard Philippe has announced that the country will begin to ease its lockdown on May 11, adding that the country has never before faced such a situation – even in wartime.
Paris	Closed, change to remote mode	Normal	
Genoa	Closed, change to remote mode	Normal, though slowdown is expected.	Italian Government's guidance regarding COVID-19 outbreak, ITALIA MARITTIMA personnel will keep on working from home until May 08th included.
Trieste	Closed, change to remote mode	Normal, though slowdown is expected.	
Moscow	Closed, change to remote mode	Normal	The Russian capital, Moscow, on Monday woke up to a lockdown obliging most of its 13 million residents to stay home, and many other regions of the vast country quickly followed suit to stem the spread of the new coronavirus.
Novorossiysk	Closed, change to remote mode	Normal	
Bolivia	Closed, change to remote mode	Normal but some depots closed due the quarantine.	Bolivia extends its lockdown against the COVID-19 pandemic until May 10
Paraguay	Remote mode and only done by scheduled visits with clients.	Normal	Government announced curfew from 20:00 to 04:00.
Japan	1. keep 80% staff work from home. 2. Office hour has been shortened as 09:00~17:00, counter service has been shortened as 10:00~14:00. Teleworker will keep on service till 17:30.	Normal	Prime Minister Shinzo Abe has declared a state of emergency in Tokyo and six other hard-hit Japanese prefectures to fortify the fight against the coronavirus outbreak.
India	Closed, change to remote mode	Port congested, labor force shortage as National wide lockdown from Mar/25 to May/3	The Ministry of Home Affairs said that new guidelines to fight Covid-19 which will give considerable relaxations to many districts effective from May 4 will be announced soon.
Pakistan	Closed, change to remote mode	Normal	The Pakistan government has extended the countrywide lockdown to stem the spread of the coronavirus pandemic for 15 more days until May 9.
Iraq	Closed, change to remote mode	Normal	Earlier in April, the Iraqi authorities decided to partially lift the curfew from 6 a.m. to 6 p.m. between April 21 and May 22 except for Friday and Saturday, which covers most of the holy month of Ramadan starting from April 24. Despite the increase in number of COVID-19 cases in the past few days, the Minister of Health Jaafar Sadiq Allawi told the official Iraqi News Agency (INA) that "there is no need so far to re-impose full curfew at the present time, but such steps will be taken if needed."
Qatar	Remote mode, DO counter operate as usual	Normal	Now is on Ramadam season, everything is keep quite, uncertain situation.
South Africa	Closed, change to remote mode	National wide lockdown from Mar/27 to Apr/30. Port Congested.	South Africans enduring the final day of Level 5 lockdown, today, can expect a gradual relaxation of stringent laws at midnight. Addressing the public on Wednesday night, Co-operative Governance and Traditional Affairs Minister, Nkosazana Dlamini-Zuma, announced that certain sectors would be able to return to work.

EVERGREEN SERVICES UPDATE (BLANK VOYAGE based on departure week from Asia)

Trade	WEEK19	WEEK20	WEEK21	WEEK22	WEEK23	WEEK24
TRANS-PACIFIC	PE1(WC) NUE PNW1 SAX	PCC1 PE1(EC) TPA PRX	SEA PRX	PRX	NUE2 GME PE2 PEX3	NUE
ASIA-SOUTH AMERICA	ESA3 WSA2	ESA WSA4	ESA3 WSA2 WSA3	WSA	ESA3 WSA4	ESA WSA3
ASIA-EUROPE/MED	CES NE7 CEM FAL1	NE7 BEX	MD2 MEX1 BEX2 NE7 FAL3 CES CEM	NE7	CES BEX2	NE7 BEX2
ASIA-APG, RED SEA, AFRICA, OCEANIA	TPA AMA CEO RES2 ASEA MDM	FRS AEF ASA MDW CIX	AMA TPA CEO FAX CIX3 PMX FME FRS	FRS RES2 CIX3	TPA	
INTRA-ASIA	JCH CIT HKH STW-A		JPI-B	JPI-A		



TPA	LOS ANGELES	OAKLAND	TACOMA	KAOHSIUNG	NINGBO	SHANGHAI	SHEKOU	PORT KLANG WEST PORT	JEBEL ALI	UMM QASR NORTH PORT	JEBEL ALI	PORT KLANG WEST PORT	CAI MEP	HONGKONG	KAOHSIUNG	TAIPEI	LOS ANGELES
ETA	WED	SUN	WED	THU	SAT	SUN	THU	MON	WED	FRI	TUE	SAT	THU	SUN	TUE	THU	WED
ETD	SAT	MON	THU	FRI	SUN	MON	THU	TUE	WED	SUN	TUE	SUN	FRI	MON	WED	FRI	SAT
T/S TIME	0	1	4	19	21	22	26	30	39	41	45	56	61	64	66	68	81



CAJ	MANZANILLO	COLON CONTAINER TERMINAL	KINGSTON	PORT AU PRINCE	PORT EVERGLADES	NEW ORLEANS	HOUSTON	MANZANILLO
ETA	THU	THU	SUN	TUE	SAT	WED	SAT	THU
ETD	THU	FRI	MON	WED	SUN	THU	SAT	THU
T/S TIME	0	0	3	5	9	13	16	21

Service Highlight

- Direct service from North America to China, South-East Asia to Middle East
- Faster service from Tacoma to Kaohsiung
- Faster service from Taipei to Los Angeles (13 days)
- Direct service from Vietnam to US Pacific South-West
- Direct service to Umm Qsar & Jebel Ali
- South-East Asia Transship Hub – Port Kelang West Port, quick connection to other South East Asia destinations
- Middle-East Transship Hub – Jebel Ali, quick connection to Bahrain, Kuwait, Qatar, Saudi Arabia & Oman

Service Highlight

- Direct service from Panama to Texas & Louisiana
- EVERGREEN Colon container terminal provides Delay-in-Transit services
- Alternative routing to/from Texas & Louisiana to Asia via NUE/AUE services