



# EVERGREEN SHIPPING AGENCY (AMERICA) CORP.

## Evergreen Los Angeles – Equipment Empty Return Policy

Dear Valued Vendor,

October 29, 2025

Please follow the below chart for returning empty equipment from the Port of Los Angeles/Long Beach. As default, please return empties to the location they were picked up from. Please **secure your mandated appointments 48 hours in advance before returning as required**. Please check terminal websites for current receiving information in addition.

If you cannot secure an appointment or the pickup location is not accepting Evergreen empties, immediately send a request for the equipment to be on-hired to ETS (Everport) by email [laxecs@evergreen-shipping.us](mailto:laxecs@evergreen-shipping.us) or calling 714-822-6800. **Per Diem will not be extended or waived if the driver fails to return the equipment on the date when the on-hire is granted.**

**Notes:** Please note that the appointment is through eModal and is strictly enforced.

- **No** equipment on-hire is required to return empties to ITS, APM, FMS, and LBCT(Pier E).
- **On-hire** for equipment is required for **ETS & PCT** if the container(s) did not originate from there. After sending the on-hire request to [laxecs@evergreen-shipping.us](mailto:laxecs@evergreen-shipping.us), **please wait for a reply with confirmation** from Evergreen before sending the driver(s).
- All containers mounted on an SCTP chassis must be returned back to ETS (Everport) terminal as a full set.
- Truckers must report the correct container and/or chassis number upon entering the terminal gate. If the EIR shows incorrect information, including but not limited to container or chassis number, the trucker must correct the discrepancy with the terminal and obtain a corrected EIR before exiting the terminal.

**Per Diem Disputes:** Per Diem disputes can be sent to [LAXPerDiem@evergreen-shipping.us](mailto:LAXPerDiem@evergreen-shipping.us). Disputes must include the following information in order to review your dispute:

- The terminal appointment screen shot being attempted 48 hours before the LFD and attempted return date.
- Your equipment on-hire request sent to Evergreen if the origin terminal is not accepting or lack of appointments.

| ORIGIN TERMINAL | RETURN TERMINAL | Reefers & Special Equipment Return to: | SHIFT   | 1st | 2nd | 1st | 2nd | 1st | 2nd | 1st | 2nd |
|-----------------|-----------------|----------------------------------------|---------|-----|-----|-----|-----|-----|-----|-----|-----|
| ETS             | ETS             | ETS                                    | 20'     | YES | YES | YES | NO  | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 40' STD | YES | YES | YES | NO  | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 40'HC   | YES | YES | YES | NO  | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 45'     | YES | YES | YES | NO  | NO  | NO  | NO  | NO  |
| APM             | APM             | ETS                                    | 20'     | YES | YES | YES | YES | YES | YES | YES | YES |
|                 |                 |                                        | 40' STD | YES | YES | YES | YES | YES | YES | YES | YES |
|                 |                 |                                        | 40'HC   | YES | YES | YES | YES | YES | YES | YES | YES |
|                 |                 |                                        | 45'     | YES | YES | YES | YES | YES | YES | YES | YES |
| FMS             | FMS             | ETS                                    | 20'     | YES | YES | YES | NO  | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 40' STD | YES | YES | YES | NO  | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 40'HC   | YES | YES | YES | NO  | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 45'     | YES | YES | YES | NO  | NO  | NO  | NO  | NO  |
| LBCT - Pier E   | LBCT - Pier E   | ETS                                    | 20'     | NO  | NO  | NO  | YES | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 40' STD | YES | YES | NO  | YES | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 40'HC   | NO  | NO  | NO  | YES | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 45'     | NO  | NO  | NO  | YES | NO  | NO  | NO  | NO  |
| PCT             | PCT             | ETS                                    | 20'     | YES | YES | YES | NO  | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 40' STD | YES | YES | YES | NO  | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 40'HC   | YES | YES | YES | NO  | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 45'     | YES | YES | YES | NO  | NO  | NO  | NO  | NO  |
| YTI             | ETS             | ETS                                    | 20'     | NO  | NO  | NO  | NO  | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 40' STD | NO  | NO  | NO  | NO  | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 40'HC   | NO  | NO  | NO  | NO  | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 45'     | NO  | NO  | NO  | NO  | NO  | NO  | NO  | NO  |
| ITS             | ITS             | ETS                                    | 20'     | NO  | NO  | NO  | NO  | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 40' STD | NO  | NO  | NO  | NO  | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 40'HC   | NO  | NO  | NO  | NO  | NO  | NO  | NO  | NO  |
|                 |                 |                                        | 45'     | NO  | NO  | NO  | NO  | NO  | NO  | NO  | NO  |