



# EVERGREEN LINE

## CUSTOMER ADVISORY

### Hurricane Irma Update - September 13, 2017

Dear Valued Evergreen Customer,

Evergreen will resolve to keep our valued customers informed with the most up-to-date information so that we can plan together how to best move your cargo. All of us at Evergreen Line hopes for the well-being of everyone affected by this disaster. [We are pleased to report that all Evergreen calling marine terminals have resumed normal operation as of today 08:00 AM.](#)

#### **(I). Port/Depot status**

A) **Miami** :

SFCT terminal resumes operation today 9/13 08:00 AM.

*Update information and relayed notice can be reached at -*

*South Florida Container Terminal, LLC/ Tel: +1 (305) 347-3800 | Fax: +1 (305) 358-5106*

*or Terminal Solutions Center at 866-855-8552 / [tsc@apmterminals.com](mailto:tsc@apmterminals.com)*

*<http://sfct.us/index.php>*

B) **Jacksonville** :

Blount Island Terminal/SSA operations resumes today 9/13 07:00 AM.

*Update information and related notice can be found at -*

*<https://www.jaxport.com/newsroom/news/hurricane-irma-updates>*

*Motor carriers experience chassis related issues, please contact - [JAXlogistics@ccmpool.com](mailto:JAXlogistics@ccmpool.com)*

C) **Charleston, SC** :

Wando terminal remain open for fully operates today 9/13 at normal hours.

*Update information and relayed notice can be reached at -*

*Client Advisory (sign up at <http://www.scspa.com/advisories>) and social media channels.*

*Motor carriers experience chassis related issues, please contact - [CHSlogistics@ccmpool.com](mailto:CHSlogistics@ccmpool.com)*

D) **Savannah, GA** :

Garden City Terminal resumed normal operations today 9/13 at 06:00 AM.

*Update information and relayed notice can be reached at GPA Press releases at :  
<http://www.gaports.com/Media/PressReleases/TabId/379/ArtMID/3569/ArticleID/139/Ports-of-Savannah-and-Brunswick-Hurricane-Updates.aspx>*

*Or GPA website <http://www.gaports.com> or text IRMA (in all caps) to 888777 to receive updates throughout the hurricane. Motor carriers experience chassis related issues, please contact - [SAVlogistics@ccmpool.com](mailto:SAVlogistics@ccmpool.com)*

E) **Norfolk, VA** :

Maintaining normal operation.

*Update information and relayed notice can be reached at -  
<http://www.portofvirginia.com/category/operations-alerts/>*

F) **NS Austell/Memphis ramp** :

NS operations into and out of Atlanta and Memphis remain open at normal hours.

*Motor carriers experience chassis related issues, please contact - [ATLlogistics@ccmpool.com](mailto:ATLlogistics@ccmpool.com)*

G) **Roadone CY at Atlanta** :

Depot reopens today 9/13 at normal hours.

1115 South River Industrial Blvd SE/Atlanta, GA 30315/404-624-8000 ext. 4017

*Motor carriers experience chassis related issues, please contact - [ATLlogistics@ccmpool.com](mailto:ATLlogistics@ccmpool.com)*

## (II). Vessel Operation

Service Line	Vessel Name	Voyage	Port	Est. Arrival Date	Est. Arrival Time	Est. Departure Date	Est. Departure Time	Port Condition
TAE	OOCL ASIA	098W	New York	20170911	0800	20170912	1000	Port condition: Normal Berthing schedule: Normal EVER LEGION Change of Rotation: CHS-NYC-SVN
AUE	EVER LOADING	0901-018E		20170911	0600	20170913	0500 sailed	
PE1	CMA CGM LOIRE	113TUS		20170911	1900	20170913	1300	
NUE	EVER LEGION	0809-023E		20170913	0800	20170914	1200	
PE2	XIN DA YANG ZHOU	030E		20170913	0300	20170915	1200	
AUE	EVER LOYAL	0902-025E		20170918	1400	20170920	1700	
NUE	EVER LEGACY	0810-024E		20170921	0200	20170922	1200	
SAX	COSCO GLORY	040E	Norfolk	20170911	1400	20170913	0100 SAILED	Port condition: Normal Berthing schedule: Normal
PE2	COSCO PRINCE RUPERT	046E		20170913	0300	20170914	1200	
TAE	OOCL ASIA	098W		20170914	0800	20170915	0600	
PE1	CMA CGM LOIRE	113TUS		20170914	1300	20170915	0500	
AUE	EVER LOADING	0901-018E		20170917	0600	20170918	2300	
AUE	EVER LOYAL	0902-025E		20170924	0300	20170925	600	
AUE	EVER LOADING	0901-018E	Baltimore	20170915	0600	20170916	1300	Normal
AUE	EVER LOYAL	0902-025E		20170921	2000	20170923	1700	
SAX	CMA CGM T. ROOSEVELT	099UPE	Charleston	20170913	1200	20170914	1800	Port condition: Normal .
SAX	CMA CGM J. ADAMS	101UPE		20170915	0700	20170915	2000	
EUG	HS ROME	241VBW		20170911	0900	20170913	0600	
TAE	COSCO VIETNAM	033W		20170909	1800	20170910	1600 SAILED	
SAX	COSCO GLORY	040E		20170918	0400	20170919	0600	
NUE	EVER LEGACY	0810-024E		20170917	0700	20170917	2300	
SAX	CMA CGM J. ADAMS	101UPE	Savannah	20170914	0200	20170915	1800	Port condition: Normal , All has reopened at 13th/0600
PE1	CMA CGM NABUCCO	109TUS		20170914	0100	20170915	0600	
TAE	COSCO VIETNAM	033W		SKIP	SKIP	SKIP	SKIP	
SAX	COSCO GLORY	040E		20170916	0300	20170917	1700	
NUE	EVER LEGACY	0810-024E		20170915	0200	20170916	0800	
NUE	EVER LEGION	0809-023E		20170916	1200	20170917	2300	
TAE	OOCL ASIA	098W		20170916	1900	20170917	1300	
PE1	CMA CGM LOIRE	113TUS	20170916	1900	20170917	1600		
PEX3	APL SCOTLAND	215PGE	Jacksonville	20170914	1200	20170914	1200	Port has reopened at 12th/1800
PEX3	ROTTERDAM	217PGE		20170917	1000	20170917	2300	
PEX3	APL SCOTLAND	215PGE	Miami	20170912	1400	20170914	0600	Port condition: open and Normal
PEX3	ROTTERDAM	217PGE		20170915	1100	20170915	2300	
EUG	HS ROME	241VBW		20170914	0700	20170914	1600	
GME	COSCO ISTANBUL	027E/W	Houston	20170913	0600	20170914	0800	Port condition: Normal
GME	COSCO ISTANBUL	027E/W	Mobile	20170916	0600	20170916	2000	Port condition: Normal

### **(III). Demurrage & Detention**

Evergreen Lines will suspend its demurrage & detention clock based on the affected terminals and/or inland CYs opening/closing dates within the region.

The demurrage & detention clock will resume upon the re-opening of the terminals and/or CYs.

### **(IV). Rail Update**

- A) **CSX Rails** - All intermodal traffic destined to Florida East Coast Railway locations (Fort Lauderdale, Fort Pierce, Miami and Port Miami) has resumed acceptance at in-gate since 9/12. CSX operations teams are working to restore Tampa, FL overnight and expect to resume service tonight 9/13.

*The CSX Customer Service team is available 24/7 to field any questions should you need more details. Customer Service Center for assistance at 1-877-ShipCSX (1-877-744-7279), option 5, then 6 or via [www.shipcsx.com](http://www.shipcsx.com). Customers can sign up on ShipCSX to automatically receive service advisory notifications.*

*Or visit <https://www.csx.com/index.cfm/hurricane-irma-information/>*

- B) **Norfolk Southern(NS)** – The embargo for shipments through all facilities billed to Jacksonville, Savannah-Garden City, and all FEC destinations were lifted today 9/13.

*Update information and relayed notice can be reached at -*

*<http://www.nscorp.com/content/nscorp/en/shipping-options/intermodal/news-and-alerts.html> Or Operations and Service Support at 800-898-4296*

*Intermodal Operations at 800-497-2919*

*For the latest ETA and routing information is always available through Pacesetter and access NS. Intermodal Operations (800-497-2919), Operations and Service Support (800-898-4296).*

- C) **Florida East Coast Railway (FEC)** – FEC accepts intermodal shipments at 07:00 AM Wednesday, 9/13.

*Update information and relayed notice can be reached at - Advisories :*

*<http://fecrwy.com/customers/customer-advisories>*

*FEC's Customer Service team is available 24/7 at toll free 1-800-824-2330 or [FECR\\_Cust\\_Svc@fecrwy.com](mailto:FECR_Cust_Svc@fecrwy.com)*

Please feel free to contact your local Evergreen office or representative if you have any inquiries.

Respectfully,

Evergreen Shipping Agency (America) Corporation  
As Agent for Evergreen Line